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PROFILE INDICATORS	DESCRIPTION OF PROFILE INDICATORS	REPORTING STATUS	PAGE	REMARKS
1	STRATEGY AND ANALYSIS			
1.1	Statement from the most senior decision makers of the organisation	R	4-7	
1.2	Description of key impacts, risks, and opportunities	R	40-45	
2	ORGANISATIONAL PROFILE			
2.1	Name of the organisation.	R	14	
2.2	Primary brands, products and/or services	R	20-23	
2.3	Operational structure, main divisions, operating companies	R	14-19	
2.4	Location of organisation's headquarters	R	17	
2.5	Number of countries where the organisation operates	R	17	
2.6	Nature of ownership and legal form	R	15	
2.7	Markets served (including geographic breakdown sectors served, and types of customers/beneficiaries)	R	18-19	
2.8	Scale of the reporting organisation	R	18-19	
2.9	Significant changes during the reporting period	R	-	No significant change during the reporting period
2.10	Awards received in the reporting period.	R	26-27	
3	REPORT PARAMETERS			
3.1	Reporting period for information provided	R	28	
3.2	Date of most recent previous report (if any)	R	28	
3.3	Reporting cycle (annual, biennial etc.)	R	28	
3.4	Contact point for questions regarding the report or its contents	R	Inside back cover	
3.5	Process for defining report content	R	28-29	
3.6	Boundary of the report	R	29	
3.7	State any specific limitations on the scope or boundary of the report	R	29	
3.8	Basis for reporting on joint ventures, subsidiaries companies, leased operations etc.	R	29	
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques	R	61,73	
3.10	Explanation of the effect of any restatements of information provided in earlier reports	NA	-	No restatements
3.11	Significant changes from previous reporting periods	NA	-	No significant change
3.12	GRI Content Index	R	86-89	
3.13	Policy and current practice with regard to seeking external assurance for the report	R	29	
4	GOVERNANCE, COMMITMENTS, AND ENGAGEMENT			
4.1	Governance structure of the organisation, including committees	R	34-38	
4.2	Indicate whether the Chair of the highest governance body is also an executive officer	R	34-36	
4.3	State the number of members of the highest governance body that are independent and/or non-executive members	R	36-39	
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	R	38-39	
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives, and the organisation's performance	R	39	
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	R	39	
4.7	Process for determining the qualifications and expertise of the members of the highest governance body	R	34, 36	
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	R	1,74	For policies not covered in this report, please refer the company website at www.marutisuzuki.com
4.9	Procedures of the highest governance body for overseeing the organisation's economic, environmental, and social performance	R	41	
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	R	38-39	
	Commitment to External Initiatives			
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organisation	R	61-64, 82-85	
4.12	Externally developed voluntary economic, environmental, and social charters, principles, or other initiatives to which organisation subscribes or endorses	R	27	
4.13	Memberships in associations and/or national/international advocacy organisations	R	65	
	Stakeholder Engagement			
4.14	List of stakeholder groups engaged by the organisation	R	30	
4.15	Basis for identification and selection of stakeholders with whom to engage.	R	30	
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	R	31-33	
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organisation has responded	R	43-45, 74-85	



PERFORMANCE INDICATORS	DESCRIPTION OF PERFORMANCE INDICATORS	REPORTING STATUS	PAGE	REMARKS	
ECONOMIC PERFORMANCE INDICATORS					
EC1	C	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	R	43,49-51,54-55	
EC2	C	Financial implications and other risks and opportunities for the organisation's activities due to climate change.	R	50	
EC3	C	Coverage of the organisation's defined benefit plan obligations	R	50-51	
EC4	C	Significant financial assistance received from government.	R	51	
Market Presence					
EC5	A	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation.	R	50	
EC6	C	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.	R	51-53	
EC7	C	Procedures for local hiring and proportion of senior management hired from the local community at locations of significant operation	R	69	
Indirect Economic Impacts					
EC8	C	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement	R	51,74-85	
EC9	A	Understanding and describing significant indirect economic impacts, including the extent of impacts.	R	49-50	
ENVIRONMENTAL PERFORMANCE INDICATORS					
Materials					
EN1	C	Materials used by weight or volume.	R	58-59	
EN2	C	Percentage of materials used that are recycled input materials.	R	58-59	
Energy					
EN3	C	Direct energy consumption by primary energy source.	R	59	
EN4	C	Indirect energy consumption by primary source.	R	59	
EN5	A	Energy saved due to conservation and efficiency improvements.	R	59	
EN6	A	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.	R	59,61-64	
EN7	A	Initiatives to reduce indirect energy consumption and reductions achieved.	R	59	
Water					
EN8	C	Total water withdrawal by source	R	60	
EN9	A	Water sources significantly affected by withdrawal of water.	NR	-	Our operations are not water intensive and minimal ground water is used for our processes
EN10	A	Percentage and total volume of water recycled and reused.	R	60	
Biodiversity					
EN11	C	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	NA	-	Our manufacturing facilities are not close to any protected or sensitive area of high biodiversity value
EN12	C	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	NA	-	
EN13	A	Habitats protected or restored.	NA	-	
EN14	A	Strategies, current actions, and future plans for managing impacts on biodiversity	NA	-	
EN15	A	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk	NA	-	
Emissions, Effluents and Waste					
EN16	C	Total direct and indirect greenhouse gas emissions by weight.	R	61	
EN17	C	Other relevant indirect greenhouse gas emissions by weight.	R	61	
EN18	A	Initiatives to reduce greenhouse gas emissions and reductions achieved.	R	61	
EN19	C	Emissions of ozone-depleting substances by weight.	R	61	
EN20	C	NO, SO, and other significant air emissions by type and weight.	R	61	
EN21	C	Total water discharge by quality and destination.	R	60	
EN22	C	Total weight of waste by type and disposal method.	R	60	
EN23	C	Total number and volume of significant spills.	R	61	
EN24	A	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally	NA	-	No transboundary transportation of waste is carried out by MSIL
EN25	A	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organisation's discharges of water and runoff.	NA	-	

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	Products and Services			
EN26 C	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation	R	61-64	
EN27 C	Percentage of products sold and their packaging materials that are reclaimed by category.	R	65	
	Compliance			
EN28 C	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	R	61	
	Transport			
EN29 A	Significant environmental impacts of transporting products and other goods and materials used for the organisation's operations, and transporting members of the workforce.	NR	-	Scope 3 of the WBCSD/WRI Protocol not covered in the report
	Overall			
EN30 A	Total environmental protection expenditures and investments by type.	R	58-61	
	SOCIAL PERFORMANCE INDICATORS			
	Labour Practices and Decent Work			
	Employment			
LA1 C	Total workforce by employment type, employment contract and region.	R	69,71	
LA2 C	Total number and rate of employee turnover by age group, gender, and region	R	71	
LA3 A	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations.	NR	-	
	Labour/Management Relations			
LA4 C	Percentage of employees covered by collective bargaining agreements	R	69	
LA5 C	Minimum notice period(s) regarding operational changes, including whether it is specified in collective agreements	R	69	
	Occupational Health and Safety			
LA6 A	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs	R	72	
LA7 C	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work related fatalities by region.	R	73	
LA8 C	Education, training, counselling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	R	72	
LA9 A	Health and safety topics covered in formal agreements with trade unions.	R	72-73	
	Training and Education			
LA10 C	Average hours of training per year per employee by employee category.	R	69-70,72	
LA11 A	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	R	69-70	
LA12 A	Percentage of employees receiving regular performance and career development reviews.	R	69	
	Diversity and Equal Opportunity			
LA13 C	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity	R	68,71	
LA14 C	Ratio of basic salary of men to women by employee category	R	68	
	Human Rights			
	Investment and Procurement Practices			
HR1 C	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening.	NA	-	No significant investments agreements were made outside own business operations in 2010-11
HR2 C	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken.	R	64-65	
HR3 A	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	R	69-70,72	
	Non-discrimination			
HR4 C	Total number of incidents of discrimination and actions taken.	R	68	
	Freedom of Association and Collective Bargaining			
HR5 C	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights	R	69	
	Child Labour			
HR6 C	Operations identified as having significant risk for incidents of child labour, and measures taken to contribute to the elimination of child labour.	R	69	
	Forced and Compulsory Labour			
HR7 C	Operations identified as having significant risk for incidents of forced or compulsory labour, and measures to contribute to the elimination of forced or compulsory labour.	R	69	



PERFORMANCE INDICATORS	DESCRIPTION OF PERFORMANCE INDICATORS	REPORTING STATUS		REMARKS
	Security Practices			
HR8 A	Percentage of security personnel trained in the organisation's policies or procedures concerning aspects of human rights that are relevant to operations.	R	70	
	Indigenous Rights			
HR9 A	Total number of incidents of violations involving rights of indigenous peoples and actions taken	NA	-	Our operations are not carried out in locations that are inhabited by indigenous people
	Society			
	Community			
SO1 C	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.	R	74-81	
	Corruption			
SO2 C	Percentage and total number of business units analysed for risks related to corruption.	R	69	
SO3 C	Percentage of employees trained in organisation's anti-corruption policies and procedures.	R	69	
SO4 C	Actions taken in response to incidents of corruption.	R	69	
	Public Policy			
SO5 C	Public policy positions and participation in public policy development and lobbying.	R	65	
SO6 A	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	NA	-	No donations are given to political parties, politicians and related institutions
	Anti-Competitive Behaviour			
SO7 A	Total number of legal actions for anticompetitive behaviour, anti-trust, and monopoly practices and their outcomes.	R	82-83	
	Compliance			
SO8 C	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	R	82-83	
	Product Responsibility			
	Customer Health and Safety			
PR1 C	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	R	82-83	
PR2 A	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.	R	82-83	
	Product and Service Labelling			
PR3 C	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	R	82	
PR4 A	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes.	R	82-83	
PR5 A	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	R	83-85	
	Marketing Communications			
PR6 C	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	R	83	
PR7 A	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	R	83	
	Customer Privacy			
PR8 A	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	R	82	
	Compliance			
PR9 C	Monetary value of significant fines for noncompliance with laws and regulations concerning the provision and use of products and services.	R	83-85	

R: (Fully/Partially) Reported/ Responded	NR: Not Reported	NA: Not Applicable	C = Core Indicators	A = Additional Indicators
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