

Company at a Glance

MILESTONE YEAR

Roll-out of 10 millionth vehicle

4 OUT OF TOP-5 SELLING CARS IN INDIA (4/5)

Alto, WagonR, Swift, Dzire

MARKET SHARE

Increased by 30bps to 44.9%
In the passenger vehicle segment

NO.1 IN CUSTOMER SATISFACTION

For 11 consecutive years in JD Power CSI Survey (at the service level)

NO.1 IN SALES SATISFACTION

In JD Power SSI Survey (at the dealer sales level)

TOTAL SALES

Highest ever sales: 1,271,005
with a growth of 24.8%

INCOME

Highest ever total income: Rs. 375,224 million
with a growth of 24.6%

NET PROFIT

Rs. 22,886 million, declined by 8.4%

NETWORK

Sales Outlets: 933, Cities: 668
Service Outlets: 2,946, Cities: 1,395

CAPACITY EXPANSION

Additional capacity of 500,000 units p.a.
at Manesar by 2012-13



A Maruti Suzuki Gypsy in action at the Raid-de-Himalaya.